

SCOPE

Scope Statement

Som Care Ltd has determined the scope of the Management System, and this is recorded on the ISO 9001:2015 Certificate as follows:

'The provision of adult personal care services, including elderly care, dementia, mental health, physical, sensory and learning disabilities, eating disorders and substance misuse'.

Location(s)

The scope of the Management System applies to the following geographical location:

465a Hornsey Road
Unit 6
Office 7
Islington
N19 4DR

Permissible Exclusions

The following clauses of ISO 9001:2015 were determined to be not applicable:

- 8.3 Design and development; design activities are not undertaken by the Organisation
- 7.1.5.2 Calibration; calibration of equipment is not a necessary requirement for the Organisation's operations.

Scope of the Management System

The Management System demonstrates the Organisation's:

- Ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements
- Ability to determine both the external and internal contexts in which it operates and shall monitor and review the issues which arise
- Aims to identify the needs and expectations of interested parties
- Aims to enhance customer satisfaction through the effective application of the Quality Management System, including processes for improvement of the System and the assurance of conformity to customer and applicable statutory and regulatory requirements
- Achievement of Quality objectives.

Amendment History

Version	Modified On	Modified By	Comments
0.2	10/06/2024	James Lomax	
1.0	18/06/2024	Suleiman Gas	